

## Guest Special Needs Form

Guest's Name: \_\_\_\_\_

Reservation ID: \_\_\_\_\_

Ship: \_\_\_\_\_

Departure Date: \_\_\_\_\_

E-mail: \_\_\_\_\_

Telephone: \_\_\_\_\_

Please complete this form and e-mail to [Special\\_Needs@AzamaraClubCruises.com](mailto:Special_Needs@AzamaraClubCruises.com) at the time of booking, but no later than **30** days prior to sailing (**60** days if you are requesting sign language interpreting services).

*This form also applies to Cruisetours so we can better accommodate your needs during your Cruisetour.*

For more information, see [www.AzamaraClubCruises.com/Access](http://www.AzamaraClubCruises.com/Access)

### Mobility

 Wheelchair assistance at the pier

 Cannot ascend/descend steps into a bus/motor coach

**Note:** Accessible transportation (with either a lift or ramp) will be provided if you are a Cruisetour guest, or have purchased cruise only transfers. Accessible transportation may be limited or not available outside the U.S.

### Equipment

Please complete all dimensions so we may ensure that your device can be accommodated in the stateroom and if applicable, for transfers and shore excursions.

Are you bringing a...	Is it...	Battery type?	Equipment Dimensions	Combined Dimensions (guest & equipment)
<input type="checkbox"/> Manual wheelchair	<input type="checkbox"/> Folding	<input type="checkbox"/> Gel	Width: _____	
<input type="checkbox"/> Power wheelchair	<input type="checkbox"/> Non-folding	<input type="checkbox"/> Dry	Length: _____	
<input type="checkbox"/> Mobility Scooter		<input type="checkbox"/> Wet	Height: _____	Height : _____
			Weight (lbs): _____	Weight (lbs): _____

**Note:** At certain ports of call, gangway and tender conditions may make it difficult for equipment to be taken on or off the ship. Power wheelchairs and mobility scooters may not be taken on tenders unless roll-on capability is available. For more information see [www.AzamaraClubCruises.com/TenderAccess](http://www.AzamaraClubCruises.com/TenderAccess)

### Stateroom Accommodations (on the ship)

 Accessible stateroom with roll-in shower required?  Yes  No

If you already have an accessible stateroom, please sign below:

*I require an accessible stateroom because I have a mobility disability or other disability that requires the use of the accessible features that are provided in the stateroom.* Signature: \_\_\_\_\_

 Raised toilet seat

 Shower stool

 Commode chair

### Hotel Room Accommodations (for pre/post-cruise hotels and Cruisetours, based on availability)

 Accessible hotel room with roll-in shower

 Accessible hotel room with tub

### Accessible Shore Excursions

 Would you like to book accessible shore excursions?  Yes  No

If yes, contact our Accessible Shore Excursions team at [shorexaccess@rccl.com](mailto:shorexaccess@rccl.com) to arrange your excursions.

 Can you do minimal walking?  Yes  No Distance: \_\_\_\_\_

 Are you traveling with a companion who can assist you?  Yes  No

 Are you able to transfer from wheelchair to a seat?  Yes  No

**Note:** The above information will be passed along to our Accessible Shore Excursions team. Be sure to complete the Equipment Section above so we can ensure the tour operator will be able to accommodate your device.

## Guest Special Needs Form

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### Low Vision / Blind

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- Large Print menus and daily activity planners  Blind (optional)

### Service Dog

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- Bringing a service dog  Prefer sod if available

**Policies:** Guests are responsible for obtaining required permits for service dogs to depart the ship in non-U.S. ports. A copy of these permits must be carried with you onboard the ship. A 4 foot by 4 foot relief area with cypress mulch will be provided. Sod for cruises from the U.S. can be provided if ordered in advance – please specify above.

### Hard of Hearing / Deaf

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- Sign language interpreting services  TTY (teletypewriter) in stateroom  Stateroom visual-tactile alert system for door knocking, smoke detector and telephone ringing
- ASL (American Sign Language) (and hotel room in U.S. only)
- Tactile  Assistive Listening Device

**Policies:** Requests for sign language interpreting services should be made at time of booking, but no later than 60 days prior to sailing. Please note requests are subject to availability of interpreters. Sign language interpreting services are provided on cruises to and from the U.S. and Canada, however SSP (Support Service Provider) services are not provided

### Medication

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- Refrigerator in your stateroom  Sharp's Container for syringe disposal

### Oxygen

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- Bringing oxygen onboard  Oxygen delivered by an outside vendor

Vendor Name / Phone Number / Fax Number \_\_\_\_\_

### Sleep Apnea

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- Bringing a CPAP or BIPAP machine (distilled water<sup>1</sup> and extension cord will be provided)

### Dialysis

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- Require *Peritoneal Dialysis*. Supplies delivered by an outside vendor.

Vendor Name / Phone Number / Fax Number \_\_\_\_\_

**Note:** If you require hemo-dialysis, please contact our Access Department for assistance.

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<sup>1</sup> Charges for distilled water may apply for Cruisetours outside the U.S.



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### Medical Related Dietary Requests

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- Regular Soy Milk
  Regular Lactose-free Milk
  Vanilla Ensure® Qty \_\_\_\_ cans (8-fl oz)

### Pregnant Guests

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- I am \_\_\_\_ weeks pregnant

**Policy:** Pregnant guests must be under 24 weeks and have a fit to travel note from their physician. For more information, see [www.AzamaraClubCruises.com/PregnancyPolicy](http://www.AzamaraClubCruises.com/PregnancyPolicy)

### Infants

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- I have an infant that is \_\_\_\_ months old

**Policy:** Infants must be at least 6 months old on most cruises (12 months on select cruises). For more information, see [www.AzamaraClubCruises.com/AgePolicy](http://www.AzamaraClubCruises.com/AgePolicy)

### Other Disability Related Needs including Allergies (food and non-food related)

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Please note we are unable to guarantee an allergy-free environment, however we can make reasonable accommodation(s) for your allergies. **Not all disability and dietary requests may be able to be accommodated.**

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Please contact our Access Department if you have any questions. Thank you and we look forward to welcoming you onboard!

**Special\_Needs@AzamaraClubCruises.com**  
**(866) 592-7225**  
 Monday – Friday 9 AM to 7 PM (Eastern Time)

**IMPORTANT NOTE FOR CRUISETOURS GUESTS** – Europe, Canada and all Exotic Cruisetours are not wheelchair accessible. Therefore, we will not be able to accommodate guests that are full-time wheelchair users. If guests, who utilize a wheelchair, can climb several steps to get into the motor coaches and can maneuver in a regular hotel room (as opposed to wheelchair accessible rooms), they may be accommodated. Parts of these Cruisetours may require extended periods of walking over uneven surfaces and/or steep terrain, as well as extended periods of standing and steps. If you have questions regarding Cruisetour accessibility in relation to your specific needs, please contact our Access Department.